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Job Title: Field Technician 1

Business/Location: Cable ONE
1930 Brewer Road
Dyersburg, TN 38024

Position Announcement:

Cable ONE has an opening for the position of Field Technician 1.

Responsibilities:

- Uses electronic test equipment to measure the performance of customer service drops or outlets.
- Perform remedial troubleshooting from cable outlet to the customer owned equipment.
- Terminates cable, data and telephony services in a manner that is in compliance with Cable One policies and procedures.
- Assures proper upstream and downstream signals levels at each termination on the customer’s premises.
- Monitor and record incidences of system and drop leakage.
- Operates and maintains vehicle, tools, test equipment and other company owned equipment in accordance with system guidelines and procedures.
- Educates customers as to the proper operation of all services, equipment, and home terminal units (HTU’s) and customer owned equipment.
- Seeks the opportunity to initiate the sale of new cable services, or upgrades of existing services and additional outlets.
- Collects payments and obtains appropriate customer acknowledgements in accordance with Cable One cash handling policies via electronic work order and routing system (WFM) and other methods as required.

NOTE: All of the essential duties and position are not included in this posting.

Qualifications Required:

- High school diploma or general education degree (GED); or one to three months related experience and/or training; or equivalent combination of education and experience.
- Valid driver’s license and a good driving record.
- This position requires the ability to work a variable schedule.
- This position may require occasional travel.

Contact information:

Jimmy Roberson – Tech Operations Manager
Jimmy.roberson@cableone.biz

Do you need help developing a resume or cover letter? Could you use some tips to prepare for an interview? Check out the DSCC Career Counseling webpage. [http://www.dscc.edu/current%20students/career%20counseling](http://www.dscc.edu/current%20students/career%20counseling)