

Dyersburg State Community College

Academic Advising: Student Satisfaction Survey

Directions:

Please complete the following survey regarding your satisfaction with academic advising services received at the DSCC.

1. Student Background Information

- a. What is your major? _____
- b. Where are you in your program? ___Just Started ___Midway ___About to Graduate
- c. What is your GPA at DSCC? ___Below 2.00 ___2.00-2.49 ___2.50-2.99 ___3.00-3.49 ___3.50-4.00 ___NA/Just started college
- d. What is your gender? ___Male ___Female
- e. What is your ethnicity? ___African American ___Asian ___Caucasian ___Hispanic ___Other
- f. Where are you advised? ___Dyersburg Campus ___Jimmy Naifeh Center ___Gibson County Center

2. Personal Experience with the Academic Advising Center

- a. How many times during the last semester have you met or spoke with your advisor?
 ___None ___1 time ___2 times ___3 times ___4 or more times
- b. What were your main reasons for visiting your academic advisor? (Check all that apply)
 ___Course Registration ___Career Counseling ___Academic Advice ___Other _____

3. Name of Academic Advisor seen during advising session _____

(Please Specify)

4. Satisfaction with your Academic Advisor Rate your level of agreement using the 5-point scale.	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
a. My advisor was on time and prepared for my appointment (Not applicable for walk-ins).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. My advisor was respectful of me as a person, easy to talk with, and approachable.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. My advisor was knowledgeable about my advising concerns, e.g., program requirements and prerequisites.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. My advisor referred me to helpful resources and encouraged me to take an active role in planning my academic program.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. I was able to meet with my advisor in a timely manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. I came to my advising meeting prepared. (e.g., online research, have a list of questions)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. It is important to meet regularly with my advisor.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. I feel comfortable returning to my advisor.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. I would recognize my advisor as being resourceful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j. Overall, I am pleased with the support received from my advisor.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5. Additional Comments

- a. What suggestions do you have for improving Academic Advising at DSCC?

- b. Please add any additional comments about your advising experience.

Please do not put your name on this survey. All survey responses will be considered confidential.