

The Employment Opportunities for Students link on the Dyersburg State web page is provided as a service to the community. Employers seeking to post a job announcement should contact the Career Counselor, Carol Pham, at cpham@dsc.edu or 901-475-3105. Or, employers can contact the Counselor/Career Services Coordinator, Carmen Pfeifer, at pfeifer@dsc.edu or call 901-475-3137.

Employers are solely responsible for their postings. DSCC is not responsible for any employment decisions made by any entity posting jobs on this site. DSCC has sole discretion to restrict postings on this site. DSCC does not make any representations regarding the accuracy or validity of the information posted by employers and does not endorse any business or organization. Job announcements that contain inaccurate, false, or misleading information or material that exploits people or appears to be posted solely to solicit personal information will be refused at the discretion of the site manager. Announcements containing information that is irrelevant to the job opportunity being presented will be refused.

Job Title: Technical Service Technician, Securitas, Remote (responds to service calls)

Business/Location: On-ground location in Jackson. The Technical Service Technician will respond to service calls in designated service areas.

Requirements:

- High school diploma or equivalent
- Valid driver's license, work vehicle provided for service calls
- Working knowledge of computer systems
- Will be trained, experience is a plus.
- Familiarity with installing and troubleshooting low-voltage equipment, primarily types of camera systems.

Responsibilities include but are not limited to:

See Securitas website <https://securitases.com/> for details and application for open positions.

- Respond to trouble tickets to ensure application uptime and system performance.
- Work individually and as a team to diagnose and resolve application issues.
- Execute preventative maintenance tasks to maximize application availability and identify system faults.
- Perform routine configuration changes (user permissions, application configuration, etc.).
- Document all system modifications through a digital change control tracking system.
- Positions are remote, responding to service calls for customers' security systems' needs.

For more about Securitas, see <https://www.youtube.com/watch?v=ThYNQJc9KMM&t=24s>

Contact Information: Leif Johnson, leif.johnson@securitas.com

Send Resume to: Apply online at <https://www.securitastechnology.com/careers>. Select "Search Jobs and Apply – US." Scroll to **Current Openings** and enter the number(s) below for job description and application.

- Requisition number to search: **3301** (Memphis, Service Technician 1)
- Requisition number to search: **2580** (Jackson, Service Technician)

Do you need help developing a resume or cover letter? Could you use some tips to prepare for an interview? Contact Carol Pham, Career Counselor, at 901-475-3105 or email at cpham@dsc.edu or contact Ms. Carmen Pfeifer, Counselor/Career Services Coordinator at 901-475-3137 or email pfeifer@dsc.edu. Check out the DSCC [Career Counseling](#) webpage. Upload your resume to: www.jobs4tn.gov.